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DIRECTORATE OF INSTITUTIONAL FINANCE
Mantralaya, D K S Bhavan, Raipur

No. /DIF/2004/CHiPS/

Raipur, Dated

To,

Deputy General Manager
State Bank of India
Raipur
cum Convenor,
State Level Bankers' Committee
Chhattisgarh
Raipur

Government of Chhattisgarh has launched an ambitious project of e-Governance to provide Citizen Services through notified Citizen Service Centers. These Centers are authorised to issue various Certificates as well as copies of certain official records such as Patwari records, maps etc.

As you may be already aware Information Technology Act - 2000 has been brought into force from 17/10/2000. Section 4 of the Act provides for legal recognition of electronic records where any information or matter is required to be in writing or printed form. Section 5 of the Act provides for legal recognition of digital signatures.

Government of Chhattisgarh has notified Chhattisgarh Citizen Service (Electronic Governance) Rules 2003 authorizing issue of Birth and Death Certificates by duly appointed Citizen Service Agents.

It has been brought to notice that a death certificate issued regarding Late Shri Bharatlal Srivas was not accepted by New Shanti Nagar Branch of SBI. The concerned official expressed that they are not aware of the process or legal status of such Certificates.

Therefore the matter is clarified as above. Extract copies of the relevant sections 4 & 5 of the Information Technology Act 2000 and Chhattisgarh Citizen Service (Electronic Governance) Rules 2003 are attached for ready reference.

In view of the above, it appears necessary to issue suitable instructions to all concerned banks in this regard least any inconvenience is caused to the beneficiaries or Citizens.

It is also requested that action taken in this regard may be communicated at an early date.

Attachments - As above

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AMIT AGRAWAL
DIRECTOR
INSTITUTIONAL FINANCE

D. No. 50 / Dt. 19/2/2004

Copy to:

1. Principal Secretary, Government of Chhattisgarh, Information Technology for information.
2. Chief Executive Officer, CHIPS, Raipur for information.
3. Collector (All) _____ for information and necessary action.



AMIT AGRAWAL
DIRECTOR
INSTITUTIONAL FINANCE

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